



My Account - The online control hub for your business

My Account is your online source for everything related to your business' SMUD account. Signing-up is easy and you'll instantly have access to secure online bill payment. My Account provides detailed energy usage charts that let you compare your electricity costs by day, month and year. You can also sign up your business for special programs and access tools to help you optimize your energy use over time, set your communication preferences and complete move requests online.

Business customers with multiple accounts can search and select any account by address or account number. Get started with My Account and manage your SMUD account with certainty at smud.org/MyAccount. •

Stay connected

Don't miss out on important news from SMUD. Opt-in to emails on the topics you're interested in, such as:

- Rebate and incentive offers.
- Detailed program information that can help you go electric.
- Surveys designed to help improve our customer offerings and services.
- The latest business educational newsletters and upcoming webinars.



Sign up at smud.org/Subscribe. •

Our incentives can reduce your out-of-pocket costs

SMUD Complete Energy Solutions (CES) provides incentives for comprehensive facility and equipment upgrades to help you become more energy efficient, while working toward a carbon-free future. With incentives on water heating, HVAC, smart thermostats and induction cooktops, we make the process easy. Submit an inquiry form and we'll schedule a free energy assessment for your business, identify upgrades that can be made right now and develop a plan for deeper savings down the road.

Learn more at smud.org/CES. •



Winter tips for your business

As temperatures drop, take steps to prepare your business for the winter weather ahead. Visit our business energy tips page for simple low-cost solutions at smud.org/BizTips. •

Rate changes

SMUD's rates will increase for all customers by 2.75% on Jan. 1, 2024, and by an additional 2.75% on May 1, 2024. SMUD's rates are among the lowest in California, and on average more than 50% lower than those of neighboring PG&E.

Learn more about rate changes approved in 2023 at smud.org/RateChanges. •

SMUD Board of Directors

Your elected Board of Directors holds regular meetings once a month on the third Thursday at 6 p.m. in the Headquarters Auditorium. Meetings are streamed live and archived on smud.org.

Visit smud.org/Board for the latest information.

- Ward 1 Brandon Rose
- Ward 2 Nancy Bui-Thompson
- Ward 3 Gregg Fishman
- Ward 4 Rosanna Herber • Vice President
- Ward 5 Rob Kerth
- Ward 6 Dave Tamayo
- Ward 7 Heidi Sanborn • President

Commercial Customer Service: 1-877-622-SMUD (7683) or smud.org. Hours: Monday-Friday, 7a.m.-7p.m. SMUD is located at 6301 S St., Sacramento, CA 95817. To manage your account online, pay your bill or view your energy usage, go to smud.org/MyAccount.