


# Connections

Our monthly newsletter for residential customers



October 2023

Powering forward. Together.



## Considering an EV? Contact SMUD first

Are you ready to Join the Charge and put down the pump? Start with SMUD when you're considering the purchase or lease of an EV. Use our online tools and contact our SMUD EV Advisors to help you decide. We're ready to help you on the best options to charge at home or on the go, based on your lifestyle. We'll also help you find ways to save with charging incentives and our EV discount rate.

For everything you need to know about buying, charging and saving, contact SMUD first. Learn more and get started at [smud.org/DriveElectric](https://smud.org/DriveElectric). •

## Your safety, our priority

Over the last few years, California has experienced some of the most destructive wildfires on record. Despite this winter's record rainfall, wildfires can still ignite. Keeping you safe is our top priority.

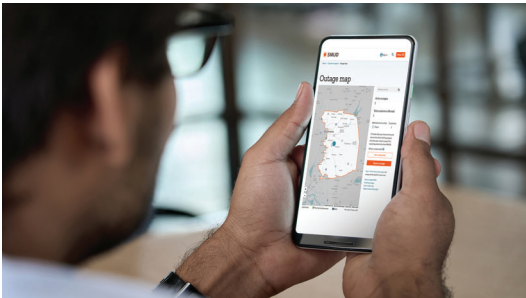
We work year-round to mitigate potential wildfire threats through ongoing inspection and maintenance of our equipment. Our robust vegetation management program helps to mitigate threats in our service area and around SMUD assets in surrounding areas. By clearing vegetation with high fuel loads, we're reducing fire risk to keep our customers, community and employees safe.

While our risk of wildfires is low in SMUD's service area, due to our urban conditions, flat



terrain and low fuel load, our hydroelectric project called the Upper American River Project (UARP), is located in a heavily forested and high fire risk area in El Dorado County. The UARP helps us deliver reliable, economical, carbon free power to SMUD customers through a system of dams, reservoirs and powerhouses.

Learn more about our efforts at [smud.org/WildfireSafety](https://smud.org/WildfireSafety). •



## Sign up for outage alerts

Our crews perform maintenance activities such as tree trimming and equipment replacement year-round to help prevent outages. Because unforeseen circumstances can occur, stay up-to-date if you experience an outage with text, email and voice alerts.

Enroll in outage alerts at [smud.org/MyAccount](https://smud.org/MyAccount). •

## Just a few dollars can help a family in financial crisis

As many families in our community struggle to pay their bills and put food on the table, you can bring some relief and hope to those in need.

Your donation can help local families keep the lights on through our EnergyHELP program.\*

Donate now at [smud.org/EnergyHELP](https://smud.org/EnergyHELP). •



*\*Through EnergyHELP, 100% of your tax-deductible contribution goes directly to the charity partner of your choice.*

## Help the environment — enroll in Paperless Billing

Paperless Billing is an easy way to reach a zero carbon future together by reducing paper waste. It's fast, secure and easy! You can view, pay and track your bill all online. Plus, your printable bill is always available at My Account. Sign up at [smud.org/MyAccount](https://smud.org/MyAccount).

### SMUD Board of Directors

Your elected Board of Directors holds regular meetings once a month on the third Thursday at 6 p.m. in the Headquarters Auditorium. Meetings are streamed live and archived on [smud.org](https://smud.org).

Visit [smud.org/Board](https://smud.org/Board) for the latest information.

Ward 1 Brandon Rose  
Ward 2 Nancy Bui-Thompson  
Ward 3 Gregg Fishman  
Ward 4 Rosanna Herber • Vice President  
Ward 5 Rob Kerth  
Ward 6 Dave Tamayo  
Ward 7 Heidi Sanborn • President

**Customer Service: 1-888-742-SMUD (7683) or [smud.org](https://smud.org). Hours: Monday - Friday, 7 a.m. - 7 p.m.**  
SMUD is located at 6301 S St., Sacramento, CA 95817. To manage your account online, pay your bill or view your energy usage, go to [smud.org/MyAccount](https://smud.org/MyAccount).

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