

Connections

Our monthly newsletter for residential customers



May 2024

Powering forward. Together.



Ready to help the environment?

Paperless Billing reduces paper waste and helps build a zero carbon future. It's fast, secure and easy. You can view, pay and track your bill—all online. Plus, new paperless billing customers get a chance to win a \$100 SMUD Energy Store gift card. Learn more at smud.org/paperless or sign up now at smud.org/MyAccount. •

Easy protection for your biggest investment

For just \$7.50 a month, SMUD's HomePower program protects your home—and wallet—from unexpected electrical issues and repairs due to normal wear and tear.

HomePower covers your home for up to \$500 in electrical repairs per year. All work is warranted and done by SMUD-approved licensed electrical contractors. Plus, you can easily request your repair online at any time.

There's no deductible and you'll even get a 15% discount on services not covered by the program. Learn more at smud.org/HomePower. •



Billing options put you in control

We can help you stay organized with Bill Pay Your Way, which combines our Budget Billing and Custom Due Date programs to give you more control over how you pay your bill.

Budget Billing takes the surprise out of your bill by setting it at the same monthly payment for a full year. This can be very useful when budgeting your household expenses.

Custom Due Date gives you the flexibility of choosing a payment due date range that works with your paydays or scheduled deposits.

Find out more and sign up online for a full year of predictable bills at smud.org/BillPayYourWay. •



Just a few dollars can help a family in financial crisis

As many families in our community struggle to pay their bills and put food on the table, you can bring some relief and hope to those in need. Your donation through our EnergyHELP program can help local families keep the lights on.*

Donate now at smud.org/EnergyHELP. •

*Through EnergyHELP, 100% of your tax-deductible contribution goes directly to the charity partner of your choice.

Join and save with My Energy Optimizer®



Make your smart thermostat even smarter! Sign up for My Energy Optimizer® and help keep energy affordable and reliable for our community. On occasional days when energy demand is extra-high in the summer, My Energy Optimizer will automatically adjust your thermostat and find the best times to cool your home. You'll get a \$25 prepaid Mastercard for joining, plus \$25 for each summer you participate. Join today at MyEnergyOptimizer.org. •

<h2>SMUD Board of Directors</h2> <p>Your elected Board of Directors holds regular meetings once a month on the third Thursday at 6 p.m. in the Headquarters Auditorium. Meetings are streamed live and archived on smud.org. Visit smud.org/Board for the latest information.</p>	<p>Ward 1 Brandon Rose Ward 2 Nancy Bui-Thompson Ward 3 Gregg Fishman • Vice President Ward 4 Rosanna Herber • President Ward 5 Rob Kerth Ward 6 Dave Tamayo Ward 7 Heidi Sanborn</p>
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Customer Service: 1-888-742-SMUD (7683) or smud.org. Hours: Monday - Friday, 7 a.m. - 7 p.m. SMUD is located at 6301 S St., Sacramento, CA 95817. To manage your account online, pay your bill or view your energy usage, go to smud.org/MyAccount.

-  @MySMUD
-  @SMUDupdates
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