



## Meet your solution to skilled labor needs

At SMUD, we support workforce development programs across the region and can connect you, and your business, to a skilled and ready workforce pipeline. Learn more at [smud.org/Workforce](https://smud.org/Workforce). •

## Be prepared for winter storms

When storms knock out power, our crews work around the clock to restore service as quickly as possible. Be ready with a storm kit including these items:

- Portable cell phone charger
- Flashlight
- Battery-operated radio
- Fresh drinking water
- Extra batteries
- Manual can opener

If you lose power, check to see if the lights are out at your neighbors' homes — if they are, chances are, you're part of a larger outage. Let us know about it. We now have four easy ways to report an outage.

- Visit [smud.org/Outages](https://smud.org/Outages)
- We recently launched text outage reporting. Text "OUT" to **MYSMUD (697683)** from your SMUD account's primary cell phone number.
- Use the SMUD app.
- Call **1-888-456-SMUD (7683)**.

Visit [smud.org/Storms](https://smud.org/Storms) for more information about storm-related outages and safety tips. •



## My Account — The online control hub for your business



My Account is your online source for everything related to your SMUD business account. Signing up is easy and you'll instantly have access to secure online bill payment. My Account provides detailed energy usage charts that let you compare your electricity costs by day, month and year. You can also sign up for special programs and access tools to help

you optimize your energy usage over time, set your communication preferences and complete move requests online. Business customers with multiple accounts can search and select any account by address or account number. Get started and manage your SMUD account with certainty at [smud.org/MyAccount](https://smud.org/MyAccount). •



## Where does your power come from?

We get power from many sources, including hydropower, solar, wind and geothermal, as well as from natural gas generation plants. In 2023, our power was about 78% carbon free, partially due to increased hydro generation, which can fluctuate year to year.

Through our 2030 Zero Carbon Plan, we're working to eliminate 100% of carbon emissions from our power supply by 2030, while maintaining world-class reliability and rates that are among the lowest in California.

To view SMUD's 2023 Power Content Label, comparing our power mix to the State of California's, visit [smud.org/SMUDPCL](https://smud.org/SMUDPCL). •

### SMUD Board of Directors

Your elected Board of Directors holds regular meetings once a month on the third Thursday at 6 p.m. in the Headquarters Auditorium. Meetings are streamed live and archived on [smud.org](https://smud.org).

Visit [smud.org/Board](https://smud.org/Board) for the latest information.

- Ward 1 Brandon Rose
- Ward 2 Nancy Bui-Thompson
- Ward 3 Gregg Fishman • Vice President
- Ward 4 Rosanna Herber • President
- Ward 5 Rob Kerth
- Ward 6 Dave Tamayo
- Ward 7 Heidi Sanborn

Commercial Customer Service: **1-877-622-SMUD (7683)** or [smud.org](https://smud.org). Hours: Monday-Friday, 7 a.m.-7 p.m. SMUD is located at 6301 S St., Sacramento, CA 95817. To manage your account online, pay your bill or view your energy usage, go to [smud.org/MyAccount](https://smud.org/MyAccount).