

Connections

Our monthly newsletter for residential customers



January 2025

Powering forward. Together.



Start the new year with predictable bills

Stay on track with a predictable bill and a payment due date that works for you.

Get organized for the new year by combining our Budget Billing and Custom Due Date programs.

Budget Billing takes the surprise out of your bill by setting the same monthly payment for a full year, which helps you budget your household expenses.

Custom Due Date gives you the flexibility of choosing a payment due date range that works with your paydays or scheduled deposits.

Find out more and sign up online for a full year of predictable bills at smud.org/BillPayYourWay. •



Life is priceless

Please drive safely.

Each year, over 200 drivers crash into our power poles and electric equipment.

This can cause widespread outages, costly repairs and in some cases, tragically, loss of life.

To learn more, including safe driving tips, visit smud.org/DriveSafe. •

Rate changes

SMUD's rates will increase for all customers by 2.75% on Jan. 1, and by an additional 2.75% on May 1. Our rates are among the lowest in California, and on average more than 50% lower than those of neighboring PG&E. Learn more about our rate changes approved in 2025 at smud.org/RateChanges. •



Easy protection for your biggest investment

For just \$7.50 a month, our HomePower® program protects your home and wallet from unexpected electrical repairs due to normal wear and tear.

HomePower covers your home for up to \$500 a year in electrical repairs. All work is warranted and done by SMUD-approved licensed electrical contractors. Plus, you can easily request your repair online at any time.

There's no deductible and you'll receive a 15% discount on services not covered by the program. Learn more at smud.org/HomePower. •

Our EV Advisors help put you in the driver's seat



Contact SMUD first when you're considering buying or leasing an electric vehicle (EV). Use our online tools and contact our SMUD EV Advisors to help you make the best decision. We're ready

to help you with options for charging at home or on the go, based on your lifestyle. We'll also help you find ways to save with charging incentives and our EV rate discount. For everything you need to know about buying, charging and low rates, contact SMUD first. Learn more and get started at smud.org/DriveElectric. •



Ready to help the environment?

Paperless Billing reduces paper waste and helps build a zero carbon future. It's fast, secure and easy! You can view, pay and track your bill — all online. Learn more at smud.org/Paperless or sign up now at smud.org/MyAccount. •

SMUD Board of Directors

Your elected Board of Directors holds regular meetings once a month on the third Thursday at 6 p.m. in the Headquarters Auditorium. Meetings are streamed live and archived on smud.org.

Visit smud.org/Board for the latest information.

- Ward 1 Brandon Rose
- Ward 2 Nancy Bui-Thompson
- Ward 3 Gregg Fishman • President
- Ward 4 Rosanna Herber
- Ward 5 Rob Kerth
- Ward 6 Dave Tamayo • Vice President
- Ward 7 Heidi Sanborn

Customer Service: 1-888-742-SMUD (7683) or smud.org. Hours: Monday - Friday, 7 a.m. - 7 p.m. SMUD is located at 6301 S St., Sacramento, CA 95817. To manage your account online, pay your bill or view your energy usage, go to smud.org/MyAccount.

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