

Billing & payment options

- **Budget Billing.** This option allows you to have a set bill amount for twelve months at a time. You can minimize future changes in your bill amount by managing your usage, especially during the summer months.
- **SMUD App.** Pay your bill from your mobile device—it's fast, easy and secure. You also can report an outage, look at your bill, see how much energy you're using and more. Download it from the Apple App Store or Google Play.
- **Online Payments.** Pay your bill online at smud.org. Click on "Sign in" and then "Pay now" to view your bill amount and make payments directly from your bank account or with your credit card.

Clean energy options

- **Greenery®.** For a few dollars per month added to your bill, you can have your electric usage met with renewable resources like wind and solar.
- **Battery Storage.** Are you considering battery storage? By partnering with SMUD through our My Energy Optimizer® program, you can receive up to \$2,500 in rebates for making your battery storage unit an even smarter device.
- **Solar and Storage Rate.** If you have qualifying renewable generation—such as a photovoltaic system—installed at your residence, this option is for you. The renewable generation supplies your household electricity needs, which in turn reduces the electricity supplied by SMUD. Intermittent excess energy produced by the renewable energy system is sent back to SMUD and is reflected as a credit on your bill.

Other options

- **Custom Due Date.** Set your payment due date range. We'll adjust the date your bill is issued, based on your preferred due date.
- **EnergyHELP.** With as little as a \$5 donation added to your monthly bill, you can help qualified, low-income families in financial crisis maintain electric service in their homes. smud.org/EnergyHELP
- **HomePower®.** Cover your home for up to \$500 per year in electrical repairs—with no deductible. It's just \$7.50 a month, added to your bill. Learn more at smud.org/HomePower
- **Electric Vehicles.** Learn more about SMUD's incentives, special discount rate and other important tools and resources for electric vehicle owners at smud.org/DriveElectric
- **Three-Phase Power.** This service is available for an additional fee to residential customers with large electric loads, such as that of an elevator or commercial grade light industrial equipment.
- **Standby Service.** SMUD assesses an additional fee to provide backup/maintenance service for customers who operate their own generators. Solar, wind and biogas generators are exempt from this charge.

Clear space

You must leave 8 feet of clearance in front of SMUD's green electrical boxes. This helps us work more efficiently, especially during a power outage. You may be charged if SMUD has to clear the space. You must also allow access to utility easements on your property so we can inspect and maintain our power lines and equipment.

Power theft

SMUD technicians encounter various methods of power theft each month. Unsafe conditions are a danger to all SMUD customers. Please report any unsafe situation you discover by calling us at 916-732-6594.

Choose your service and give us a call!

Customer Service 1-888-742-7683

- *Bill inquiries, new service, pay station locations, residential products and services*
- *Energy efficiency products and services, EnergyHELP, Financing, Greenery, Low-Income, Medical Equipment Discount*
- *Home Energy Use Analysis, HomePower, SolarShares, Shade Trees*

Power Outages 1-888-456-7683
24-hour service line

TTY Phone Service 916-732-6630
For the deaf and hard of hearing

Community Education & Technology Center 916-732-6738
Explore free classes, videos and educational events at smud.org/Learn

Call before you dig 811
Call Underground Service Alert at least 2 business days before digging to make sure you avoid underground utility lines.



2024 Residential Rate Guide

Effective January 1, 2024

Helping you save energy, save money and support a carbon-free future.



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Your basic rates

As your community-owned, not-for-profit electric service, SMUD proudly offers a range of residential rate options that are priced among the lowest in California — averaging 43-57% lower than neighboring PG&E as of Sept. 1, 2023.

This brochure explains how we bill your electricity service and summarizes the options available to you. The full text of SMUD's Rates, Rules and Regulations are available on our web site at [smud.org/Rates](https://www.smud.org/Rates) or at our Customer Service Center at 6301 S Street in Sacramento.

Energy usage charges: the bulk of your bill

Most of the charges on your monthly bill are for the electric energy you use, measured in kilowatt-hours (kWh).

Other charges

Your monthly bill also includes a few other charges. Among them:

- **System Infrastructure Fixed Charge**, covers some of the costs associated with the meter, neighborhood wires, poles, transformers and other equipment required to provide electric service, and operating expenses such as customer services and billing.
- **Taxes** from the State & some local municipalities.
- **Premium fees** for any special programs or services you may have chosen to participate in.
- **Discounts** that you may be eligible for as a participant in our low-income or medical equipment programs.
- **Hydro Generation Surcharge** that adjusts annually, as needed, based on precipitation.

Standard energy charges

SMUD offers seasonal electricity prices for all customers.

Residential prices by season (dollars/kWh)*

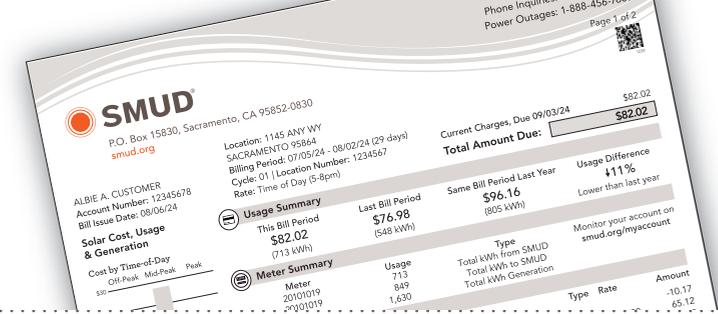
Rate Category	(Jan.1 - Apr. 30)	Non-Summer (Jan.1 - Apr. 30)	SIFC**	Summer (Jun.1 - Sept. 30)	Non-Summer (May 1-May 31) (Oct.1 - Dec.31)
RT02 Time-of-Day (5-8 p.m.)	\$24.15	Peak: \$0.1590 Off-peak: \$0.1151	\$24.80	Peak: \$0.3462 Mid-peak: \$0.1967 Off-peak: \$0.1425	Peak: \$0.1633 Off-peak: \$0.1183
RF01 (Fixed)	\$24.15	All: \$0.1227	\$24.80	All: \$0.2013	All: \$0.1261

* Does not include hydro-generation charges ** Fixed charge per month

Seasons for Time-of-Day

Season	Peak	Mid-peak	Off-peak
Summer (June 1 - Sept. 30)	Weekdays between 5 p.m. and 8 p.m.	Weekdays between noon and midnight except during Peak hours.	All other hours, including weekends and holidays.
Non-Summer (Jan. 1 - May 31) and (Oct.1 - Dec. 31)	Weekdays between 5 p.m. and 8 p.m.		All other hours, including weekends and holidays.

SMUD programs help make life easier and reduce your carbon footprint. Learn more at [smud.org](https://www.smud.org).



Examples of SMUD residential rate options

Rate	Low-Income	Medical Equipment Discount
Time-of-Day (5-8 p.m.)	Time-of-Day (5-8 p.m.) with EAPR	Time-of-Day (5-8 p.m.) with MED
Fixed	Fixed with EAPR	Fixed with MED

Time-Of-Day Rate (TOD)

The Time-of-Day (5-8 p.m.) Rate is the standard residential rate for all SMUD customers with a smart meter. Eligible customers have the option to enroll in the alternative Fixed Rate.

If you own or lease an electric vehicle, you can receive a discount for charging between midnight and 6 a.m. This discount applies to all household electricity use during these hours.

If you can shift your electricity use to times other than the 5 p.m. - 8 p.m. peak period, you could save on your electricity bill. Learn more at [smud.org/TimeOfDay](https://www.smud.org/TimeOfDay).

Residential assistance programs

SMUD offers low-income and medical equipment discount rates for qualifying households.

Energy Assistance Program Rate (EAPR).

Eligible low-income customers can receive \$10 off the SIFC and a discount on energy usage based on how your income compares to the Federal Poverty Level.

Medical Equipment Discount (MED) Rate.

Households with a full-time resident dependent on a qualifying electrically-powered medical device in the home may be eligible for a \$15-per-month MED Rate discount.

To apply for EAPR or MED Rate, visit [smud.org](https://www.smud.org) or call 1-888-742-7683 for an application.